

## Appendix 1: HPSSC Key Performance Indicators – July-September 2023

| Priorities                                 | Actions  | Aligned KPI  | BASELINE                          |              |           |                 | 2023/24  |                              | Target/<br>Aspiration<br>2023/24              | TREND | Data<br>Assurance | Comments   |
|--|--|--|-----------------------------------|--------------|-----------|-----------------|--|------------------------------|---|-------|-------------------|--|
|  |  |  | Value                             | Date         | Frequency | Source          | Apr-Jun  | Jul-Sept                     |   |       |                   |  |
| Improving housing options for local people | Develop a Local Plan which will ensure the provision of new homes in appropriate locations, focusing on tackling the need to deliver a range of housing for the whole community. | Housing Land Supply (years)  | 3.22                              | 2022         | Annually  | HLS Study       | N/A  | N/A                          | 5   | →     | Yes               | Position improving slightly since 2021 but still below 5-years.  |
|  |  | Milestones achieved on delivering the T&M Local Development Scheme | Regulation 18 Consultation Closed | Nov-22       | Quarterly | LDS             | Report to Cabinet on impact of NPPF on plan-making | Feedback on Reg 18 to HPSSC. | Reg 18B consultation approved for April 2024. | →     | Yes               | Uncertainties around the National Planning Policy Framework (NPPF)   |
|  | Ensure a supply of affordable housing for people who would struggle to buy on the open market  | Number of affordable homes built out per annum                     | 30                                | 2022/23      | Annually  | New Homes Bonus | N/A  | N/A                          | 75  |       |                   | .  |
|  | Use every power we can to support those who are most in need of housing support and at risk of becoming homeless.  | Number of people on Housing Register (HR)                          | 1208                              | Jan-Mar 2023 | Quarterly | Locata          | N/A  | N/A                          | 1000 by end of financial year.                |       | Yes               | A new IT system was implemented from June 2023 and all households on the housing register were asked to reapply. To provide these figures at this stage would not be reflective of usual business. |
|  |  | Number of HR applications received                                 | 541                               | Jan-Mar 2023 | Quarterly | Locata          | N/A  | N/A                          | 350 by end of financial year                  |       | Yes               |  |
|  |  | Waiting time for assessment of HR applications (days)              | 140                               | Jan-Mar 2023 | Quarterly | Locata          | N/A  | N/A                          | 100 by end of financial year                  |       | Yes               |  |

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|------------|--|---|----------|--------------|-----------|-----------------------------------|---------|----------|----------------------------------|-------|-------------------|---|
|            |  |   | Value    | Date         | Frequency | Source                            | Apr-Jun | Jul-Sept |                                  |       |                   |   |
|            | <b>Use every power we can to support those who are most in need of housing support and at risk of becoming homeless.</b> | Number of people in Temporary Accommodation                       | 91       | Jan-Mar 2023 | Quarterly | Locata/<br>TA<br>System           | 110     | 113      | 80-100                           | ↓     | Yes               |   |
|            | <b>Improving standards in rented accommodation.</b>  | Number of properties where property conditions have been improved | 10       | Jan-Mar 2023 | Quarterly | Uniform                           | 19      | 14       | 60 for 2023/24                   | ↓     | Yes               | But still on course to meet target of 60 per annum. |
|            |  | Number of housing enforcement notices served                      | 0        | Jan-Mar 2023 | Quarterly | Notices Register                  | 0       | 0        | Reactive to Need                 | →     |                   |   |
|            |  | Number of disabled facilities grants completed in the borough.    | 80       | 2022/23      | Annually  | Housing Improvement Team Database | N/A     | N/A      | 80                               |       |                   |   |